

REGULATIONS

Customers are advised of these regulations, the price list and the booking conditions on arrival.

Entry to the camping ground implies acceptance without reservations on the part of the Customer.

- Persons who wish to enter the camping ground for any reason must be in possession of an authorization from the management.

For this purpose, each person must provide the management with an identity document for registration in accordance with the law. Minors who are not accompanied by an adult who is their legal guardian may not enter the camping ground.

Unauthorized persons accessing or staying in the camping ground are committing the following infringements:

- public safety regulations;
 - article 614 of the Penal Code (housebreaking);
 - article 633 of the Penal Code (illegal entry of terrain and buildings);
 - article 624 of the Penal Code (theft of services);
 - contractual fraud.
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- For internal organizational reasons, the management reserves the right to modify the number of lodgings or pitches allocated for customers.
 - It is not allowed to install any type of structure aside from trailers and verandas.
 - It is prohibited to use boats and water skis in the area reserved for swimming. It is compulsory to anchor boats 150 m from the shore. Boat trailers must be parked only in the areas designated by the management.
 - Daytime visitors and guests must be authorized by the management and must pay the fee according to the price list. Camping ground customers are required to ensure that their guests are in possession of the authorization issued by the management and are responsible for their behavior while they are on the camping ground.
 - The car must be parked on the allocated pitch. If guests prefer to park in the external parking lot, this must be authorized by the Direction under payment of our daily fee.
 - In case guests should come back after 11 pm, and have to leave the car in the external parking lot, these parking spots must be vacant before 10 am. After that time guests will be charged our daily price for the parking spot.
 - The Direction denies any liability for damages that can occur to the cars in the external parking.
 - Dogs must be kept on a leash and accompanied outside the camping ground for their physiological needs.
 - Behavior, activities, games and the use of equipments that may disturb guests of the establishment must be avoided at all times.

In particular, arrivals and departures, as well as the use of sound equipment, the use of sports and leisure time equipments and the assembly and disassembly of tents are prohibited during the hours of silence from 11 p.m. to 7 a.m.

- All vehicles must be used only to enter or exit the camping ground during the appropriate hours (7-23), at moderate speed (at walking speed) and in respect of road signs.

Adults are responsible for the behavior of their children: peace and quiet, safety and hygiene of the other guests cannot be sacrificed for the sake of the liveliness, education and needs of the children.

- **It is prohibited:**

- to throw rubbish outside the special containers;
- dig holes or channels in the ground;
- light fires outdoors;
- damage the vegetation;
- pour oils, fuels, boiling liquids, salted liquids or waste liquids on the ground;
- wash cars and other vehicles on the camping ground;
- wash dishes and clothing outside the special sinks;
- wash or bath in the camping ground fountains;
 - waste or use water improperly;
 - fence off areas, set up shade canvases, tie or anchor anything to the plants.

- Objects found on the camping ground must be turned over to the management.

- The management reserves the right to expel guests who disregard the regulations or, in any case, disturb the harmony and spirit of the establishment, damage the smooth operation of community life and the interests of the establishment. Customers previously expelled or reprimanded may not have access to the camping ground unless specifically authorized by the management.

WHAT TO DO IN AN EMERGENCY

When the evacuation message is broadcast by the speaker, go on foot to the closest collection point indicated and reported in the plan. Once reached, follow the instructions that will be given by the emergency team.

Do not try to reach the exit by car not to hinder the rescue operations.

Disabled customers

A rescue and assistance system has been organized for disabled customers who are not accompanied by people who can assist them. These people must be reported to the Reception as soon as possible, in order to allow the organization of the necessary help in case of need.

Safety regulations

It is forbidden:

1. the storage of more than 30 kg of LPG in portable containers.
2. to light fires (excluding those of cooking equipment) inside accommodations, tents, caravans, etc.
3. to use wood/charcoal fires or barbecues close to tents, pitches, accommodations, etc., if not at a safe distance.
4. to keep cooking devices (grates/ stoves, etc.) close to the tents.
5. to use areas between tents, accommodations and caravans as storage areas for combustible or flammable materials.
6. to use candles or gas stoves for lighting.
7. to park cars close to accommodations, tents, caravans, etc.
8. to transfer LPG from portable containers or from these to tanks of cars powered by LPG
9. to smoke in rooms where the prohibition sign is displayed.
10. to make any change to the electrical system.
11. to use electrical extension cords, loose plug sockets, adapters and electrical reducers that do not comply with current technical standards.
12. the use of not suitable stoves in tents.

Precautions to be taken when cooking:

- never leave food cooking unattended.
- clear the area around ovens and stoves from tea towels, pieces of paper, pot holders or other flammable objects.
- regularly clean kitchen appliances so that they are free of various materials, food or grease residues.
- keep a lid handy to extinguish a burning pan. Turn off the heat source and cover the fire with a lid. Do not use water: it will cause the burning liquid to spatter, spreading the fire.

Reception tel. n. +39 0457590019 (internal emergency number)

BOOKING CONDITIONS

- To proceed with a reservation, a written request via e-mail is required, following which a deposit will be requested to be sent by bank transfer or credit card. Any cancellations, to be communicated in writing, can take place before 30 days from the start date of the stay. In this case the entire sum will be returned, but 20 euros will be retained for the management of the cancellation procedure. Cancellations received outside the terms indicated above do not give the right to a refund. The deposit amounts to 100% of the booking amount for stays of 1 night, 50% for stays of 2 nights, 30% for stays longer than 2 nights. In case of no-show upon booking with a deposit, the pitch or accommodation is kept at the customer's disposal until 12.00 of the following day. After this time the reservation will be canceled and the deposit will be withheld.
- To the daily quotations indicated for pitches and accommodation it is necessary to add the price of the stay per person, relating to the corresponding period. THE HOUSING UNITS ARE GUARANTEED ON ARRIVAL FROM 16.00 AND ON DEPARTURE THEY MUST BE FREE AT 10.00. PITCHES ARE GUARANTEED ON ARRIVAL AT 12.00 AND ON DEPARTURE THEY MUST BE FREED AT 12.00.
- Delays in arrival or early departure for any reason (damage, bad weather, illness, cancellation, etc.) not attributable to the campsite management are non-refundable and will involve the charge for the entire booked stay (pitch/accommodation + people + any services booked).
- With the booking, the pitch/accommodation and the period of stay are guaranteed. The booked pitch/accommodation will only be assigned at the beginning of the stay. Booking a specific number of pitches/accommodations will result in a further 10% charge on the price of the pitch/accommodation and persons, but not on the services. This charge varies if the period or the number of people is changed. Any difference will be calculated at check-out.
- The prices entitle you to a pitch equipped with electricity at 220 volts/6 amps (CE connections in use), running and waste water, a parking space on the same pitch or a parking space for the accommodation and include 10% VAT. Entertainment, swimming pool, toilets, hot water and gym are included in the price.
- In the case of stays longer than 3 nights, the balance of the stay must be paid no later than 3 days from check-in.
- The daily price of the housing units is inclusive of 4 people, with the exception of the suite mobile homes where the price is inclusive of 3 people. Each extra person is required to pay the daily fee according to the price list.
- FINAL CLEANING: On departure the accommodation must be left in the same condition in which it was found. If the customer fails to leave it clean, €35.00 will be charged for final cleaning. In case of pets, €35.00 will be charged for final cleaning.
- For lodgings, the sum of € 100.00 will be requested as a deposit upon arrival. The amount will be returned upon departure in the absence of damage detected by the inspection staff.
- Any changes to the cost of the stay will be settled on site at the time of payment. The price list and the campsite's internal regulations are an integral part of these "booking conditions".